



New Flexibilities for People in the WIC Program

What You Need to Know About the Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) After Hurricane Florence:

- **Remote issuance of benefits for people enrolled in WIC in affected areas**
 - If you are actively enrolled in WIC and your local agency is closed or significantly affected, you will have your current month of food benefits automatically loaded onto your eWIC card. You can contact your local office to find out if it is open or has been impacted by the storm.
 - This will help provide access to healthy foods and formula for enrolled children, pregnant women, mothers and babies who have been affected by the storm.
 - Your benefit availability and balance can be checked on the Bnft® app, the website (www.mybnft.com), the eWIC Customer Service line (1-844-230-0813) or at the store.
 - Lost or destroyed eWIC cards may be replaced at any open NC WIC office.
- **Statewide and national flexibility in WIC program**
 - People enrolled in WIC can go to any WIC clinic in the state. The Crossroads system allows local agencies to do a statewide search for participants and transfer information to another agency within North Carolina for people to receive on-going services.
 - WIC participants who relocate to another state can go to any WIC agency. The new agency will verify your eligibility, and you can continue to receive benefits in the new state. If you have your Verification of Certification (VOC) document with you, bring it with you. If you do not have it, the new agency can contact North Carolina for the information.