

Auto-Enrolling in Medicaid from Family Planning

What to expect once you've been auto-enrolled in Medicaid

If you are currently enrolled in Family Planning Medicaid and are at 138% of the Federal Poverty Level (FPL) or lower (see chart at right), you will be automatically enrolled in Medicaid expansion on December 1, 2023.

What happens next?

NC Medicaid is now managed by private insurance companies. Most people will get a welcome packet and card from one of the companies below. Getting an ID card from one of these companies means you are enrolled in Medicaid.

- **AmeriHealth Caritas** — [amerihealthcaritasnc.com](https://www.amerihealthcaritasnc.com)
- **Carolina Complete Health** — [carolinacompletehealth.com](https://www.carolinacompletehealth.com)
- **Healthy Blue (Blue Cross Blue Shield of NC)** — [healthybluenc.com](https://www.healthybluenc.com)
- **UnitedHealthcare Community Plan (United Healthcare)**— [uhcommunityplan.com/nc](https://www.uhcommunityplan.com/nc)
- **WellCare (Standard Plan)** — [wellcarenc.com](https://www.wellcarenc.com)

# of Persons in Household	138% FPL for 2023
1	\$20,120
2	\$27,214
3	\$34,307
4	\$41,400
5	\$48,493
6	\$55,586
7	\$62,680
8	\$69,773

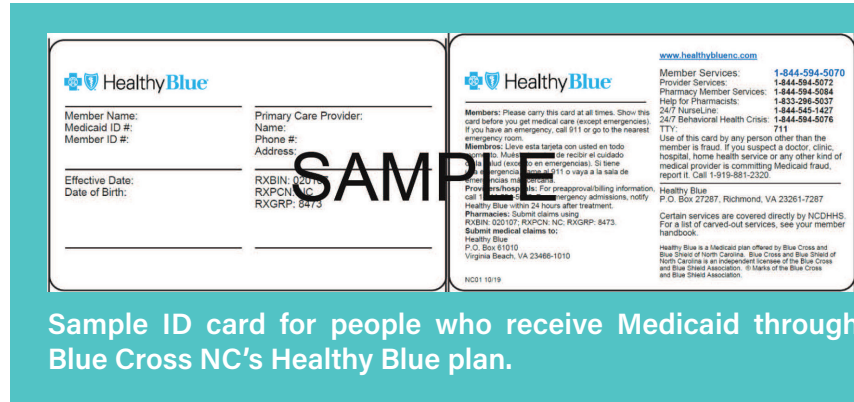
All plans offer the same essential health coverage, but each of these plans has their own provider networks and offers extra benefits. You can compare those benefits at ncmedicaidplans.gov/en/viewhealthplans.

What should you do when you get your welcome packet?

Check to make sure all your providers and specialists are covered under this plan.

You have 90 days to change plans for any reason after you are auto-enrolled in Medicaid. **Contact your health plan to make sure all your doctors and specialists are covered.** You can also change plans for good cause after the 90-day period.

You can also contact the NC Medicaid Ombudsman if you are having any issues. Visit ncmedicaidombudsman.org or call 1-877-201-3750 for assistance.



Medicaid canceled? Free legal help may be available.



Call 1-800-936-4971



Email hawkinsinfo@charlottelegaladvocacy.org



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