

# KNOW YOUR RIGHTS:

# Unemployment Insurance

Facts from the NC Justice Center's WORKERS' RIGHTS PROJECT

## ► YOUR RIGHT to temporary, partial wage replacement during unemployment.

Unemployment insurance provides workers with temporary and partial replacement of lost wages during periods of unemployment.

## WHAT DO I NEED TO DO TO GET UNEMPLOYMENT BENEFITS?

First, gather the necessary information for applying: Your social security number. Names of the places you worked during the last 18 months, and the dates when you worked there. The telephone number and address of your last employer. The reason you left your last job. Any document from your last employer stating the reason you ended your last job.

Once you have all these documents together, call the Division of Employment Security at **1-888-737-0259** between 8:00am and 4:30pm, or fill out your [application online](#).

## HOW MUCH WILL I RECEIVE IN BENEFITS?

The weekly benefit amount is how much money you can receive each week in unemployment benefits. The amount is based on your earnings before you were unemployed. As of July 1, 2013, the maximum weekly benefit that anyone can receive is \$350.

## WHAT DO I HAVE TO DO WHEN I START RECEIVING BENEFITS?

Every week you will need to call **1-888-737-0259** or log in to [your account](#) in order to receive your weekly benefits. The Division of Employment Security will want to know how much you earned during the previous week.

You must seek work on at least 2 different days and make at least 2 job contacts each week in order to receive benefits. You need to keep a record of your job search in case you are audited.

This fact sheet is intended to provide accurate, general information regarding legal rights relating to employment in North Carolina. However, this fact sheet does not address exemptions and does not go into detail regarding legal rights. In addition, laws and legal procedures are subject to frequent change and differing interpretations, and the North Carolina Justice Center cannot ensure the information in this sheet is current nor be responsible for any use to which it is put. Do not rely on this information without consulting an attorney or the appropriate agency about your rights in your particular situation.

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#### RESOURCES

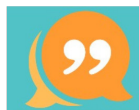
For help finding a lawyer, call:	North Carolina Advocates for Justice	1-(800) 688-1413
	North Carolina Bar Association Lawyer Referral Service	1-(800) 662-7660
	Legal Aid of North Carolina	1-(866) 219-5262
TO FILE A CLAIM WITH A GOVERNMENT AGENCY OR TO SEEK INFORMATION ON THE FOLLOWING ISSUES, CONTACT:		
DISCRIMINATION	US Equal Employment Opportunity Commission	1-800-669-4000 <a href="http://www.eeoc.gov">www.eeoc.gov</a>
E-VERIFY	Department of Homeland Security/EVerify	1-888-897-7781 <a href="https://www.e-verify.gov/">https://www.e-verify.gov/</a>
FAMILY & MEDICAL LEAVE	US Department of Labor	1-866-487-9243 <a href="http://www.dol.gov/whd">www.dol.gov/whd</a>
HEALTH & SAFETY	NC Department of Labor	1-800-NC-LABOR (625-2267) <a href="http://www.nclabor.com/osha/osh.htm">www.nclabor.com/osha/osh.htm</a>
MISCLASSIFICATION	Internal Revenue Service	<a href="http://www.irs.gov/pub/irs-pdf/fss8.pdf">http://www.irs.gov/pub/irs-pdf/fss8.pdf</a>
RETALIATION	NC Department of Labor, Employment Discrimination Bureau	1-800- 625-2267 <a href="http://www.nclabor.com/edb/edb.htm">www.nclabor.com/edb/edb.htm</a>
UNEMPLOYMENT INSURANCE	NC Department of Commerce, Division of Employment Security	1-877-841-9617 <a href="https://www.ncesc.com/">https://www.ncesc.com/</a>
UNIONS & COLLECTIVE ACTION	National labor Relations Board	1-866-667-6572 <a href="http://www.nlr.gov">www.nlr.gov</a>
WAGE THEFT	NC Department of labor, Wage and Hour Bureau US Department of Labor	1-800-625-2267 <a href="http://www.nclabor.com/wh/wh.htm">www.nclabor.com/wh/wh.htm</a> 1-866-487-9243 <a href="http://www.dol.gov/whd/">http://www.dol.gov/whd/</a>
WORKERS' COMPENSATION	NC Industrial Commission	1-800-688-8349 <a href="http://www.ic.nc.gov/">http://www.ic.nc.gov/</a>

#### MORE INFO

##### Want to know more?

The NC Justice Center's Workers' Rights Project offers factsheets on a range of workplace rights topics in English and Spanish. Find our factsheets here:

<https://www.tiny.cc/ncworkers>



#### TELL US YOUR STORY

The Workers' Rights Project at the NC Justice Center is on a mission to improve job conditions in North Carolina. Have you ever experienced unfair treatment at work? Dealt with wage theft or union busting? — Share your story\* with us. We're gathering testimonies to advocate for better workplace protections, including safety, fair wages, and support during difficult times: <https://tinyurl.com/ncworkerstories>

*\*Your story will remain confidential unless you give us written consent to share it.*

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